Incident Summary for 27/09/1999 till 07/11/1999

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|---|---|--------------------------|
| 4903 | 27/09/1999 08:32 | Illegal gravel removal from Mangaroa River. Whitemans Valley, Upper Hutt. | No illegal operations observed at the time of investigation. | 373 |
| 4900 | 27/09/1999 12:05 | Unpleasant odour. Lyall Bay, Wellington. | Objectionable odour confirmed. Source of odour confirmed as nearby foundry. | 25 |
| 4901 | 28/09/1999 09:55 | Burnt plastic odour. Lyall Bay, Wellington. | Objectionable odour confirmed. Source of odour confirmed as nearby foundry. | 25 |
| 4902 | 28/09/1999 12:35 | Discolouration of Karori Stream. Karori, Wellington. | Discolouration probably due to silt. Unable to identify source of Discolouration. | 28 |
| 4904 | 28/09/1999 15:42 | Vehicle leaking fuel. Brooklyn, Wellington. | Vehicle had been removed at time of investigation, and leaked fuel cleaned up. | 18 |
| 4893 | 28/09/1999 16:40 | Digger in Karori Stream causing sedimentation of the water. Karori, Wellington. | Works required a resource consent, but did not have one. Party responsible required to obtain a resource consent. | 1160 |
| 4895 | 29/09/1999 07:25 | Offensive abattoir odour. Khandallah, Wellington. | Under investigation. | 22 |
| 4930 | 29/09/1999 15:55 | Smoke from nearby bush burnoff approaching residential area. Craigs Flat, Upper Hutt. | Passed onto Wellington Regional Council Conservation Forestry, Upper Hutt Depot. | 0 |
| 4931 | 29/09/1999 15:57 | Smoke from nearby bush burnoff approaching residential area. Craigs Flat, Upper Hutt. | Passed onto Wellington Regional Council Conservation Forestry, Upper Hutt Depot. | 0 |
| 4896 | 29/09/1999 17:25 | Oily substance from sand or sea. Houghton Bay, Wellington. | No sign in the sand or sea of oily substance. | 15 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|---|--|--------------------------|
| 4899 | 29/09/1999 19:26 | Discolouration of Karori Stream. Karori, Wellington | Complaint logged as insufficient light to trace the Discolouration. | |
| 4898 | 29/09/1999 20:30 | Strong petrol smell. Brooklyn, Wellington. | Due to fuel spilt from a vehicle the previous day which had been cleaned up. | |
| 4905 | 30/09/1999 10:05 | Diesel fumes affecting property. Lower Hutt Central. | Source of fumes identified as a generator for a mobile water blasting unit. Generator moved at officers request. | 35 |
| 4932 | 30/09/1999 10:15 | Objectionable smoke from burnoff at nearby intermediate school compound, Titahi Bay, Porirua. | Passed onto Porirua City Council to investigate. | 0 |
| 4907 | 01/10/1999 09:50 | Unpleasant odour. Lyall Bay, Wellington. | Complaint logged. | 10 |
| 4906 | 01/10/1999 10:00 | Illegal earthworks. Kaitoke, Upper Hutt. | No illegal earthworks operations observed. Upper Hutt City Council informed. | 75 |
| 4910 | 01/10/1999 11:25 | Bright green dye or substance in Wellington Harbour. Clyde Quay Marina, Wellington. | Bright green substance identified as algae. | 10 |
| 4951 | 01/10/1999 12:00 | Could detect an sewage outfall odour the previous evening, Strathmore, Wellington. | Complaint logged not investigated. | |
| 4908 | 01/10/1999 13:40 | Unpleasant odour. Lyall Bay, Wellington. | No odour present at time of investigation. | 27 |
| 4918 | 01/10/1999 15:00 | White Discolouration of Waiwhetu Stream. Gracefield, Lower Hutt. | Investigated by Hutt City Council. | 20 |
| 4912 | 02/10/1999 08:06 | Tributary stream to the Hutt River running black. Trentham, Upper Hutt. | Stream observed to be inky black. Unable to locate the source. | 49 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|---|--|-----------------------|
| 4914 | 02/10/1999 15:11 | Sewage discharging from neighbours pipe into stream on property. Karori, Welllington. | Sewage has been leaking from overflow pipe on neighbouring property. Wellington City Council to clear sewer and clean stream. | 9 |
| 4916 | 03/10/1999 22:13 | Water from kitchen tap tastes acidic and has taken the tannin staining off teapot. Strathmore, Wellington. | Passed to Wellington City Council for action. | 5 |
| 4917 | 04/10/1999 06:49 | Incinerator smoking badly. Miramar, Wellington. | Minor amount of white smoke observed from incinerator stack. Only visable from a distance - operator made aware of complaint and adjusted operations. | 31 |
| 4933 | 04/10/1999 10:14 | Objectionable odour and smoke from neighbouring restaurant, Wellington Central. | No objectionable odour was detected or smoke seen at the time of investigation. | 39 |
| 4935 | 04/10/1999 15:30 | Objectionable odour and smoke from neighbouring commercial yard, Elsdon, Porirua. | Under Investigation. | 4245 |
| 4936 | 05/10/1999 09:10 | Fuel leak into the stormwater drain, Thorndon, Wellington. | Fuel leak dealt with by New Zealand Fire Service at the time of the incident. Approx 40 litres of petrol was diluted with 2800 litres of water into the stormwater drain. No apparent signs of petrol in the stormwater system at the time of investigation. | 210 |
| 4919 | 06/10/1999 09:10 | Diesel coming out of a stormwater drain at the south-east corner of Evans Bay, Wellington Harbour. Miramar, Wellington. | The discharge was minor, and was creosote from an old gas works site. | 40 |
| 4920 | 06/10/1999 15:15 | Red slick in Evans Bay, Wellington Harbour. Hataitai, Wellington. | The Discolouration was due to a natural phytoplankton bloom. | 10 |
| 4921 | 06/10/1999 15:31 | Foul odour from industrial premise. Seaview, Lower Hutt. | Odour confirmed. Suspected industrial premise confirmed as the source, but odour not considered to be offensive or objectionable. | 34 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|---|---|-----------------------|
| 4943 | 06/10/1999 18:10 | Odour from incinerator. Shelly Bay, Wellington. | No offensive, objectionable, or noxious odour present on investigation. | 32 |
| 4937 | 07/10/1999 08:45 | Reddish pink slick in the sea. Balaena Bay, Wellington Harbour. | Reddish pink slick present in Balaena Bay at the time of investigation. Slick suspected to be an animal plankton species called noctiluca which occur and disperse naturally. | 41 |
| 4939 | 07/10/1999 08:50 | Reddish pink slick in northern end of Hataitai Beach, Evans Bay, Wellington. | Complaint logged. | 20 |
| 4938 | 07/10/1999 09:30 | Large amount of paper rubbish on the seashore from Horokiwi to Ngauranga, Wellington Harbour. | Rubbish collected and removed from seashore where accessible. | 47 |
| 4923 | 07/10/1999 10:15 | Foul odour from industrial premise. Seaview, Lower Hutt. | Odour confirmed. Suspected industrial premise confirmed as the source, but odour not considered to be offensive or objectionable. | 55 |
| 4940 | 07/10/1999 11:20 | Objectionable odour and dust from neighbouring foundary. Paraparaumu. | No odour or dust was confirmed at the time of investigation. | 85 |
| 4966 | 07/10/1999 12:50 | Karori Stream Discoloured with silt. Karori, Wellington. | Karori Stream was clear at the time of investigation. Parties undertaking works in the area spoken to. | 35 |
| 4965 | 07/10/1999 13:05 | Annoying smoke affecting property. Evans Bay, Wellington. | No smoke located at time of investigation. | 100 |
| 4941 | 07/10/1999 13:37 | Objectionable odour from nearby industries, Rongotai, Wellington. | Complaint logged. | 5 |
| 4968 | 08/10/1999 10:20 | Offensive odour, Lyall Bay. Wellington. | Under Investigation Objectionable odour detected however unable to ascertain source. | 40 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|---|---|-----------------------|
| 4967 | 08/10/1999 10:30 | Petrol in Shelley Bay, Miramar. Wellington. | Under Investigation No petrol observed at time of investigation. Passed on to harbours. | 15 |
| 4942 | 08/10/1999 11:45 | Silt discoloration of Karori Stream, Karori, Wellington. | Discoloration traced to drainage construction works at Plymouth Street, Karori. Drainage construction manager to sort out the matter. | 32 |
| 4969 | 08/10/1999 12:10 | Objectionable odour from nearby foundry, Lyall Bay, Wellington. | Complaint logged only due to previous investigations in the area. | 0 |
| 4946 | 08/10/1999 17:00 | White discoloration of Korokoro Stream. Petone, Lower Hutt. | No discoloration present on inspection. | 30 |
| 4950 | 09/10/1999 14:02 | Slight odour from a sewage treatment plant, Moa Point, Wellington. | Incident reported at least four hours after the incident, which was of a very minor nature. Incident noted only, as no odour was occurring at the time of the call. | 2 |
| 4953 | 10/10/1999 16:00 | Odour from restaurant next door. | Under Investigation Odour not offensive, objectionable, or noxious. | |
| 4925 | 11/10/1999 16:40 | Strong objectionable odour from abattoir. Broadmedows, Wellington | Odour from abattoir confirmed by officers. Not considered offensive at the time of investigation. | 5 |
| 4970 | 11/10/1999 16:50 | Dead seal on Beach. Balaena Bay, Wellington. | Under Investigation Passed on to Department of Conservation for action. | 5 |
| 4955 | 11/10/1999 17:40 | Noxious odour from abattoir. Rangoon Heights, Wellington | Abattoir odour confirmed by officers. | 35 |
| 4957 | 11/10/1999 17:55 | Extremely noxious abattoir odour. Rangoon Heights, Wellington | Odour confirmed by investigating officer. | |
| 4971 | 12/10/1999 19:44 | Jelly like substance in the Hutt River. Alicetown, Lower Hutt. | Jelly like substance identified as a naturally occurring freshwater amoeba by NIWA. | 20 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|--|---|-----------------------|
| 4991 | 13/10/1999 10:10 | Soapy suds in the Hutt River. Gemstone Drive, Upper Hutt | White foam gathering in eddies. Caused natural processes - related to the high tannin in water. | 51 |
| 4972 | 13/10/1999 12:05 | Objectionable odour from nearby foundry, Lyall Bay, Wellington. | Logged only with agreement of complainant. | 0 |
| 4973 | 13/10/1999 13:05 | Unpleasant odour. Lyall Bay, Wellington. | Odour present, not objectionable or offensive, unable to trace source. | 30 |
| 4975 | 13/10/1999 13:47 | Burnt plastic odour. Lyall Bay, Wellington. | Odour detected, not offensive or objectionable at time of investigation. Unable to trace source. | 0 |
| 4976 | 13/10/1999 13:52 | Burning odour. Lyall Bay, Wellington. | Odour detected but not offensive or objectionable at time of investigation. Unable to confirm source of odour. | 0 |
| 4974 | 13/10/1999 17:40 | Unpleasant odour. Lyall Bay, Wellington. | No odour present at time of investigation. | 20 |
| 4993 | 14/10/1999 10:10 | Shop discharging soapy water to stormwater from washing second-hand whiteware. Newtown, Wellington | Under Investigation No evidence of soapy water found during investigation. Owner of shop reminded that stormwater discharges should not contain soap etc. | 50 |
| 5035 | 14/10/1999 13:43 | Offensive odour, Khandallah | Ngauranga Gorge abattoir confirmed as the source of the odour. A breach of condition 7 of the abattoir's consent WGN 950150 was also confirmed. | 25 |
| 4961 | 15/10/1999 09:15 | Unconsented earthworks on a farm. Porirua. | Under Investigation. | 135 |
| 4960 | 15/10/1999 09:15 | Silt in Mitchell Stream caused by earthworks and tracking, commercial land development. Porirua. | | 135 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|---|---|-----------------------|
| 4962 | 15/10/1999 13:09 | Oil fumes from the mouth of the Hutt River. Seaview, Lower Hutt. | Under Investigation. | 37 |
| 4963 | 15/10/1999 13:09 | Oil fumes from the mouth of the Hutt River. Seaview, Lower Hutt. | Under Investigation | 37 |
| 4977 | 15/10/1999 18:20 | Strong diesel odour. Petone, Lower Hutt. | Under Investigation Diesel odour a result of diesel spill to Hutt River. Situation explained to complainant. | 26 |
| 4978 | 16/10/1999 12:05 | Objectionable odour from nearby industries, Rongotai, Wellington. | No odour detected at time of investigation. | 10 |
| 4979 | 16/10/1999 12:05 | Unpleasant meaty odour, Raroa. Wellington. | Under Investigation Odour detected but not offensive or objectionable at time of investigation. Source traced to local abattoir. | 10 |
| 4981 | 16/10/1999 14:10 | Offensive odour in Khandallah | Under Investigation Complaint logged as incident investigated one hour prior. Complainant informed of situation. | 10 |
| 4980 | 17/10/1999 10:45 | Unpleasant meaty odour, Maldive Street, Khandallah. Wellington. | Under Investigation Odour detected but not offensive or objectionable at time of investigation. Source traced to local abattoir. | 15 |
| 4984 | 17/10/1999 12:05 | Dead duck as result of oil spill. Alicetown, Lower Hutt. | Under Investigation Dead duck kept at vet for evidence in possible court case. Incident noted. | 0 |
| 4983 | 17/10/1999 13:05 | Odour from a sewage treatment plant , Moa Point, Wellington. | Incident reported at least three hours after the incident, which was of a very minor nature. Incident noted only, as no odour was occuring at the time of the call. | 0 |
| 4985 | 18/10/1999 08:00 | Unpleasant odour. Happy Valley, Wellington. | No objectionable odour detected at time of investigation. | 28 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|--|--|-----------------------|
| 4959 | 18/10/1999 08:42 | Objectionable odour detected from nearby meat processing plant, Khandallah, Wellington. | No objectionable or offensive odour detected at the time of the investigation. | 3 |
| 4994 | 18/10/1999 10:05 | Odour from industry. Lyall Bay, Wellington | Complaint logged. | 1 |
| 4986 | 18/10/1999 11:00 | Unpleasant odour. Lyall Bay, Wellington. | No odour present at time of investigation. | 30 |
| 4988 | 18/10/1999 13:00 | Signs creating a nuisance on Mana sea-cat wharf. Mana, Porirua. | Referred to Porirua City Council. | 1290 |
| 4989 | 18/10/1999 13:00 | Vehicles in Coastal marine Area, Browns Bay. Porirua. | Under Investigation | 1290 |
| 4987 | 18/10/1999 13:15 | Paint flakes floating in Chaffers Marina. Wellington Central. | Few paint flakes observed. Unable to determine source. | 15 |
| 4995 | 18/10/1999 18:12 | Offensive odour from abattoir. Rangoon Heights, Wellington. | No offensive or objectionable odour detected at time of investigation. | 4 |
| 4964 | 19/10/1999 11:10 | Objectionable odour from nearby foundry, Lyall Bay, Wellington. | No objectionable odour detected at the time of the investigation. | 25 |
| 5001 | 19/10/1999 15:20 | Smoke from a Tranzrail goods train causing pollution of the air, Kaiwharawhara, Wellington. | Not a matter for the Wellington Regional Council. Tranzrail informed. | 40 |
| 4999 | 20/10/1999 13:40 | Odour of sewage at Chaffers Marina. Wellington Central. | Under Investigation An odour was detected but it was not sewage. Unable to trace source, but possibly a dead animal. | 15 |
| 4997 | 20/10/1999 16:45 | Development of a BMX track may cause discharge of sediment to river, or blocking of river. Karori, Wellington. | Under Investigation | 1365 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|--|---|-----------------------|
| 5002 | 21/10/1999 08:10 | Objectionable sewage odour, Happy Valley, Wellington. | Under Investigation. Odour not objectionable at the time of investigation. | 50 |
| 5003 | 22/10/1999 13:15 | Objectionable noise from the neighbouring Cafe, Island Bay, Wellington. | Passed on to Wellington City Council to investigate. | 35 |
| 5004 | 23/10/1999 13:48 | Objectionable sewage odour, Happy Valley, Wellington. | Under Investigation. Odour was not objectionable at the time of investigation. | 46 |
| 5005 | 23/10/1999 15:00 | Objectionable and offensive sewage odour, Happy Valley, Wellington. | Under Investigation. Objectionable odour confirmed. | 0 |
| 5007 | 23/10/1999 15:21 | Bag of decaying birds on the Hutt River banks, Taita, Lower Hutt. | Passed onto WRC Flood Protection to clear. | 6 |
| 5008 | 24/10/1999 09:45 | Offensive odour from industrial premises. Wallaceville, Upper Hutt. | No odour was confirmed at the time of the investigation. | 213 |
| 5010 | 24/10/1999 10:30 | Oil discharge into Seaview Marina, Wellington Harbour. | Under Investigation. | 35 |
| 5011 | 24/10/1999 12:14 | Objectionable noise and odour from the neighbouring Cafe, Island Bay, Wellington. | Under Investigation. | 166 |
| 5012 | 24/10/1999 15:25 | Odour from incinerator. Shelly Bay, Wellington. | Logged at the complainant's request. | 4 |
| 5014 | 25/10/1999 11:58 | Smoke from next door neighbour causing a nuisance, Raumati, Kapiti Coast. | Not a Wellington Regional Council matter. Complainant asked to contact Kapiti Coast District Council. | 8 |
| 5013 | 25/10/1999 11:58 | Helicopter dropping building material at the neighbouring property, to do more streamworks than allowed to by consent, Judgeford, Porirua. | Complaint logged at complainant's request. Complainant reffered to WRC Consents Management Department. | -86 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|--|--|-----------------------|
| 5015 | 25/10/1999 12:10 | Noise and smell from the neighbouring cafe causing bother, Island Bay, Wellington. | Under Investigation. Noise and smell not a problem in the opinion of the investigating officer. | 30 |
| 5028 | 26/10/1999 10:30 | Unpleasant odour. Lyall Bay, Wellington. | No offensive or objectionable odour detected at the time of the investigation. | 35 |
| 5027 | 26/10/1999 10:30 | Unpleasant odour. Lyall Bay, Wellington. | No offensive or objectionable odour detected at the time of the investigation. | 35 |
| 5016 | 26/10/1999 10:58 | Wrecked cars, petrol and oil spilt in the Regional Park, Maungakotukutuku Valley, Paraparaumu. | Incident passed on to park ranger who will liase with KCDC who are responsible for vehicle removals. | 32 |
| 5029 | 26/10/1999 11:45 | White discharge to Wellington Harbour. Queens Wharf, Wellington. | Unable to trace source of the discharge. | 20 |
| 5030 | 27/10/1999 11:19 | Ruptured Bore. Gracefield, Lower Hutt | Under Investigation Bore located. Referred to Hutt City Council to remediate. | 41 |
| 5031 | 28/10/1999 10:05 | Sweet perfume smell like talcum powder, Stratthmore. Wellington. | Complaint logged | 10 |
| 5017 | 28/10/1999 11:10 | White substance discharging from Pencarrow outfall. Cook Strait. | Usual sewage discharge, no white substances seen at time of investigation. | 20 |
| 5019 | 28/10/1999 11:55 | Strong odour from Waikanae estuary, end of Manly Street, Paraparaumu. | Strong sulphur odour from anaerobic decomposition of crabs etc in the estuary muds/silt. | 245 |
| 5009 | 28/10/1999 16:15 | Objectionable and offensive sewage odour, Happy Valley, Wellington. | Complainant asked to log their complaint. | 0 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|--|--|-----------------------|
| 5021 | 29/10/1999 08:45 | Burning plastic coating from copper electrical wires. Mohuia Cresent, Porirua. | No burning at time of investigation. Site owners instructed not to burn plastics - previously warned by Porirua City Council. | 35 |
| 5023 | 29/10/1999 08:50 | Excess siltation in stream from quarry upstream. Judgeford | Under Investigation | 90 |
| 5025 | 29/10/1999 15:30 | Bright blue discharge from stormwater onto beach. Lyall Bay, Wellington. | Bright blue discharge from stormwater confirmed. No source located. | 45 |
| 5026 | 31/10/1999 13:40 | Smoke from medical waste incinerator. Miramar, Wellington. | White smoke and burning plastic odour observed. Smoke deemed to be objectionable. Medical Waste to explain incident. | 20 |
| 5033 | 02/11/1999 12:30 | Vehicle deposited with soda ash dust from a ship unloading in nearby commercial wharf. Ash deposit hard to rid of, Oriental Bay, Wellington. | Complainant advised to wash their vehicle as soon as possible. Responsible party warned and asked to improve their ship unloading operation. | 10 |
| 5041 | 03/11/1999 14:20 | Tributary to Pautahanui Stream discoloured brown, Judgeford, Porirua. | Under Investigation. | 7 |
| 5042 | 04/11/1999 10:00 | Awful sewage odour, Happy Valley, Wellington. | Not investigated. Wellington Regional Council notified 3 hours after the complainant detected the odour. | 5 |
| 5044 | 04/11/1999 10:20 | Person with a shovel clearing out debris from a slip in the Kaiwaharawhara Stream, Crofton Downs, Wellington. | Person not working in the stream at the time of investigation. | 20 |
| 5045 | 04/11/1999 10:45 | Objectionable odour from nearby industries, Rongotai, Wellington. | No odour detected at time of investigation. | 35 |
| 5043 | 04/11/1999 13:30 | Objectionable odour and smoke from chimney of neighbouring corner dairy, Miramar, Wellington. | | 60 |

| Complaint Number | Date Time | Complaint Details | Summary | First Response (mins) |
|---------------------|---------------------|---|--|-----------------------|
| 5036 | 04/11/1999 13:40 | Soap odour from industrial premise. Petone, Lower Hutt. | No or very slight odour detected. | 40 |
| 5046 | 04/11/1999 16:00 | Suspended matter and hydrocarbon sheen in mouth of Korokoro Stream, Petone, Lower Hutt. | Not an issue. Negligible amounts discovered during investigation. | 30 |
| 5037 | 05/11/1999 20:55 | Unpleasant odour from nearby abattoir. Rangoon Heights, Wellington. | Under Investigation No odour detected at time of investigation. | 25 |
| 5038 | 06/11/1999 18:50 | Unpleasant and annoying odour from nearby food premise. Wellington Central. | Under Investigation An odour was detected, but it was not regarded as offensive or objectionable. | 20 |
| 5039 | 06/11/1999 20:56 | Unpleasant odour from nearby abattoir. Rangoon Heights, Wellington. | Under Investigation No odour detected at time of investigation. | 40 |
| 5040 | 07/11/1999 14:00 | Unpleasant odour from nearby food premise. Island Bay, Wellington. | Under Investigation No offensive or objectionable odour detected at the time of the investigation. | 40 |