Incident Summary for 29/02/00 till 30/04/00

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
5498	29/02/2000 09:35	Unpleasant odour from neighbouring forge. Lyall Bay, Wellington.	Complaint logged only at complainant's request.	2
5474	29/02/2000 10:10	Metallic odour from neighbouring industries, Lyall Bay	Complaint logged	2
5475	29/02/2000 13:25	Paint spill on roadway and in stormwater, Troy St, Rongotai.	Removed majority of spilled substance (plaster) from stormwater drain.	25
5477	01/03/2000 11:30	Green discolouration from stormwater drain into Oriental Bay, Wellington Harbour.	Green discolouration identified as dye from WCC dye testing.	15
5451	01/03/2000 12:50	Complaint received from the WCC regarding the discharge of antifreeze into the stormwater system, Taranaki street, Central Wellington	Source of antifreeze traced back to a local automotive workshop. Manager of the workshop informed of the complaint. Manager indicated that it was not their policy to discharge such contaminants into the stormwater system. Workers would be notified of the need to discharge liquid contaminants into the sewerage system instead or dispose to an appropriate waste disposal facility.	5
5454	02/03/2000 08:47	Unpleasant odour from nearby Wastewater Treatment Plant. Paraparaumu.	No odour detected at the time of investigation.	78
5478	02/03/2000 11:00	Diesel spilt on Karori Road, Karori	Diesel spill located on Glenmore Street Zeolite spread with the aid of the Fire Service - WCC requested to clean up.	20
5480	02/03/2000 14:22	Stream flowing bright, fluorescent green. Johnsonville.	Discolouration appears to be dye. No source identified.	38

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
5455	03/03/2000 09:40	Unpleasant odour from nearby abattoir. Khandallah, Wellington.	Odour detected during investigation. Source confirmed as nearby abattoir. Odour not considered to offensive or objectionable at time of investigation.	42
5456	03/03/2000 10:29	Metallic odour. Lyall Bay, Wellington.	No objectionable, offensive, noxious or dangerous odour at the time of investigation.	26
5457	03/03/2000 12:33	Foul odour from industrial premise. Seaview, Lower Hutt.	Some odour detected. Suspected industrial premise confirmed as the source, but odour not considered to be offensive or objectionable.	47
5495	03/03/2000 12:50	Sewage odour inside complainant's building. Wellington Central.	Passed to Wellington City Council Drainage Division for action.	10
5496	03/03/2000 13:30	Stream has dried up. Waikanae, Kapiti.	Stream is dry due to permitted water takes, and there are no minimum flow levels for this minor stream.	26010
5494	03/03/2000 15:10	Petrol leaking from a vehicle on McDonald Crescent. Wellington Central.	No petrol had reached the stormwater system. Vehicle was removed.	20
5458	04/03/2000 12:25	Boat being scraped on Browns Bay beach. Paremata, Porirua.	All scraped off material had been removed and disposed of appropriately.	170
5459	04/03/2000 13:00	Opahu stream has dried up. Lower Hutt Central.	Under Investigation.	25
5460	05/03/2000 14:39	Odour on Miramar Golf Course. Strathmore Park, Wellington.	Objectionable odour detected on golf course. The offending odour was traced to a nearby pumping station.	28
5461	06/03/2000 08:54	Pinehaven Stream discoloured on 2 March 2000 due to burst water main. Pinehaven, Upper Hutt.	Notification received too late to investigate.	4676

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
5510	06/03/2000 10:38	Road culvert works north of McKays Crossing, possibly causing siltation of a nearby stream, Paekakariki.	Local contracting company for Transit New Zealand, replacing a broken culvert pipe which crosses state highway 1. Resource consent not required as the culvert was not used to divert flow from a stream but rather water runoff from state highway one. No stream evident in the immediate vicinity, just swampland.	62
5509	06/03/2000 12:37	Wood shavings from a waste disposal facility blowing down the road towards the complainant's premises.	The alleged business responsible for the discharge (according to the complainant) held a resource consent. Consents Management investigated the premises and did not see anything at the site which would suggest that would shavings had come from there. Complaint logged.	3
5260	06/03/2000 14:20	Possibly illegal spray painting operation. Naenae, Lower Hutt.	The spray painting operation is permitted under the Proposed Regional Air Quality Management Plan for the Wellington Region.	1250
4982	07/03/2000 09:28	Kenepuru Stream is discoloured orange. Porirua East, Porirua.	The discolouration was traced to an outlet pipe with an unknown origin. Porirua City Council asked to trace the source of the pipe.	32
5481	07/03/2000 12:05	Unpleasant odour from nearby abattoir, Khandallah, Wellington	Odour detected but not considered objectionable or offensive at time of investigation.	34
5486	07/03/2000 12:16	Paint washed down stormwater drain. Newtown, Wellington.	Painting contractors and property owner warned.	30
5464	07/03/2000 13:20	Offensive odour from cafe. Island Bay, Wellington.	No objectionable, offensive, noxious or dangerous odour at the time of investigation.	12
5506	07/03/2000 13:30	Dead cow has been buried in reserve area at back of complainant's property. Paraparaumu, Wellington.	Permitted activity.	30

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
5061	07/03/2000 15:35	Sewage odour. Seatoun, Wellington.	No objectionable, offensive, noxious or dangerous odour at the time of investigation.	40
5507	07/03/2000 16:33	Siltation in Pinehaven Stream. Silverstream, Upper Hutt.	Silt traced to contractors laying cables. They had accidentally hit a water main causing erosion of the trenching works and silt deposition in the stream.	2777
8794	08/03/2000 10:24	Tip odour coming into the complainant's home, Happy Valley, Wellington	Officer did not confirm an offensive/objectionable odour at the complainant's property.	23
8678	08/03/2000 11:15	Sewage odour. Wellington Airport.	Under Investigation. Odour confirmed as chemical odour.	15
5503	08/03/2000 11:50	Constant flow of waste cooking oil entering stormwater drain from food premise. Wellington Central.	Waste oil observed. Brought to the attention of café manager.	59
5502	08/03/2000 11:55	Chemical spill in Tranzrail goods yards. Wellington Central.	Situation in control of Fire Department. No adverse environmental effects likely.	25
5505	08/03/2000 13:55	Offensive odour from cafe. Island Bay, Wellington.	Complaint logged only at complainant's request.	2
5514	08/03/2000 15:23	Complaint regarding unlawful stream bank protection works, Lower Hutt.	Consent had been granted to do stream protection works.	87
5512	08/03/2000 15:28	Purple lavender-like pollution between Baleana and Kio Bays, Wellington	Under Investigation Discolouration due to a prevalent amount of purple jellyfish drifting from Evans Bay towards Baleana Bay.	65
5487	08/03/2000 16:30	Offensive odour from nearby abattoir, Rangoon Heights, Wellington.	No odour at time of visit.	33

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8796	08/03/2000 17:25	Local industrial company 'stinking' again.	Officer on duty at the time was not paged about the incident. Officer responded to the complaint the following day.	935
8786	08/03/2000 19:27	Bad smell coming from an animal vaccine property.	Officer did not confirm an offensive or objectionable odour during the investigation.	97
8791	08/03/2000 19:37	White substance noticed behind a boom located at Seaview Marina.	Officer noted a light milky white substance behind the boom. Substance looked like water based paint. Officer unable to trace the source of the substance.	51
8792	08/03/2000 20:36	Abattoir odour at the complainant's property. Khandallah, Wellington.	Officer did not confirm an objectionable or offensive odour during the investigation	84
8793	08/03/2000 21:33	Smelly odour coming from nearby landfill. Happy Valley, Wellington.	Officer detected a discernible gorse flower coconut odour.	14
5482	09/03/2000 08:11	Landfill smell, Happy Valley, Wellington.	Under Investigation No landfill odour detected beyond the landfill site boundary during investigation.	4
5488	09/03/2000 08:15	Offensive odour from nearby abattoir, Rangoon Heights, Wellington.	No odour at time of visit.	34
5069	09/03/2000 09:15	Soil pushed into Porirua Stream tributary. Glenside, Wellington.	Soil removed and stream reinstated.	195
5491	09/03/2000 09:30	Metallic odour. Lyall Bay, Wellington.	No objectionable, offensive, noxious or dangerous odour at the time of investigation.	35
5034	09/03/2000 10:00	Unconsented stream bank protection works. Glenside, Wellington.	Under Investigation.	215
5490	09/03/2000 10:35	Offensive odour from nearby abattoir, Rangoon Heights, Wellington.	No odour at time of visit.	2

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
5492	09/03/2000 10:36	Offensive odour from nearby abattoir, Rangoon Heights, Wellington.	No odour at time of visit.	2
5489	09/03/2000 10:44	Offensive odour from nearby abattoir, Rangoon Heights, Wellington.	No odour at time of visit.	2
5493	09/03/2000 13:45	Bank protection works have collapsed into Porirua Stream. Glenside, Wellington.	Under Investigation.	2
8798	09/03/2000 13:50	Horrible odour from plastics factory, Lyall Bay Parade, Wellington	Officers confirmed no objectionable/offensive odours at the complainant's property.	10
8799	10/03/2000 08:56	Sewage odour, Brooklyn, Wellington.	No odour confirmed.	24
8806	11/03/2000 13:20	Sewage odour coming from a local sewage treatment plant, Moa Point, Wellington	Discernible odour confirmed as coming from the stack of the pump station located below the sewage treatment plant.	47
5000	11/03/2000 14:32	Unpleasant odour and noise from nearby café. Island Bay, Wellington.	No objectionable or offensive odour detected at the time of investigation. Noise issue dealt with by Wellington City Council.	1
8682	11/03/2000 17:21	Waiwhetu stream all brown and muddy.	Under Investigation. Source of silt and muddy water in the Waiwhetu tracked to an overflow pipe from the Naenae Reservoir.	4
8820	11/03/2000 21:49	Very bad smell coming from a local animal vaccine company	Officer did not confirm any offensive or objectionable odours during the investigation	65

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8825	12/03/2000 10:25	Soda Ash depositing out onto the complainant's property. Mount Victoria, Wellington.	Wind conditions on the day were very gusty. Soda ash transfer operations were noted at Centre port, however minimal material was travelling across and depositing out, officer observed the odd fleck however it was difficult to tell whether it was precipitated salt or soda ash. Officer did not find the deposit noted by the complainant to be causing any social or environmental effect.	10
8826	13/03/2000 10:30	Stream mouth of the Korokoro stream. Bad water quality. Dog has a red rash as a result of swimming in the stream.	Officers did not find any evidence of chemicals in the stream, aquatic flora and fauna appeared to be OK. Small fish observed swimming about.	90
8827	13/03/2000 10:30	Metallic odour, Lyall Bay, Wellington	No offensive, objectionable, dangerous or noxious odour detected at the time of investigation	106
8684	13/03/2000 12:30	Waitohu stream flowing with thick silt from bank to bank, Waitohu stream mouth, Otaki.	Under Investigation	1350
8829	13/03/2000 13:25	Diesel flowing down the Opahu stream, Lower Hutt	Officers traced the source of the diesel to a stormwater drain located in public gardens behind the Hutt City Council. HCC dangerous goods officer informed. HCC officer indicated that it was a very small amount of diesel that had probably come through during last nights rain from a sump anywhere in the immediate township. Tracking it through the stormwater system would be difficult. WRC officers set a boom at the stormwater outlet in the advent that further material should come through. HCC officer asked to remove the boom.	25
5485	13/03/2000 14:10	Offensive odour from nearby industrial plant.	No offensive odour detected at the time of investigation.	42

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8832	14/03/2000 10:00	Unconsented dams being constructed on a neighbouring property. Complainant concerned that a recently re-constructed dam would collapse again and send debris into her property.	Under investigation	216
5515	14/03/2000 19:02	Sewage is flowing across footpath into the stormwater system. Brooklyn, Wellington.	Passed to Wellington City Council for action.	31
8833	15/03/2000 11:50	Metallic odour detected inside the complainant's property	No offensive, objectionable, dangerous or noxious odour detected at the time of investigation	2
8834	15/03/2000 12:00	Blown electrical power point odour. Lyall Bay, Wellington	No offensive, objectionable odour detected at the time of inspection.	48
8836	15/03/2000 15:06	Metallic odour detected again. Lyall Bay, Wellington	Complaint logged	1
8679	15/03/2000 16:45	Sewage discharge notification from Wellington City Council. Queens Wharf, Wellington.	Notification logged.	2
5516	15/03/2000 17:55	Unpleasant odour from nearby abattoir. Broadmeadows, Wellington.	No offensive or objectionable odour detected at time of investigation.	30
8680	16/03/2000 09:35	Milky discharge into stormwater system. Newtown, Wellington.	Firm to monitor discharges and check drainage system from site.	35
5246	16/03/2000 11:38	Litter dumped near a stream, Tawa.	Litter not located near a stream. Litter consisted of personal stationary and mechanical equipment. Complaint referred back to WCC to follow up on.	22
8839	16/03/2000 12:45	Particulate matter from a furnishing company depositing out into another property, Paraparaumu.	Under Investigation	255

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8687	16/03/2000 14:55	Offensive odour, Khandallah	Ngauranga Gorge abattoir confirmed as the source of the odour. A breach of condition 7 of the abattoir's consent WGN 950150 was also confirmed.	5
8719	16/03/2000 15:00	Objectionable steam from neighbouring commercial laundry. Brooklyn, Wellington.	No objectionable, offensive, noxious or dangerous steam at the time of investigation.	6780
8691	17/03/2000 10:27	Unpleasant odour from nearby foundry. Rongotai, Wellington.	Complaint logged only at complainant's request.	2
8843	17/03/2000 12:01	Bad chip fat cooking odour coming from a nearby café, Island Bay, Wellington	Offensive/ objectionable odour not detected during the investigation.	29
8692	17/03/2000 15:10	Sawdust from neighbouring furniture manufacturing company is depositing on cars. Paraparaumu, Wellington.	Source of sawdust confirmed. Negotiations with responsible parties continuing.	100
8693	17/03/2000 18:10	Pinehaven Stream in is white and cloudy. Pinehaven, Upper Hutt.	Stream had cleared by the time officer arrived. Pamphlets dropped in mail boxes upstream.	27
8681	17/03/2000 18:58	Unpleasant odour coming from nearby landfill. Kingston, Wellington.	No odour detected at complainant's property. Unpleasant odour affecting top end of Mitchell Street, source confirmed as Southern Landfill.	52
8694	18/03/2000 14:25	Unpleasant odour from nearby café. Island Bay, Wellington.	Objectionable odour confirmed. Source confirmed. Negotiations with café owner are continuing.	25
8702	18/03/2000 17:20	Dog smells like rotten cheese after walking along Onepoto walkway. Titahi Bay, Wellington.	Source of problem traced to bag of decaying rubbish, including rotten milk and other dairy products.	2
8690	19/03/2000 12:20	Unpleasant odour from nearby landfill. Happy Valley, Wellington.	Complaint logged at complainant's request.	2

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8695	20/03/2000 09:51	Waitohu stream has globules of frothy brown foamy stuff in it. Otaki beach, Kapiti Coast.	Foam had dispersed by time officer arrived. Likely caused by stirring up of silt due to heavy seas in last few days. Source of silt likely to be culvert works upstream.	74
8696	20/03/2000 14:10	Noxious odour from neighbouring panel shop is preventing staff from working. Karori, Wellington.	No offensive, objectionable, noxious or dangerous odour detected at time of investigation.	20
8755	20/03/2000 17:22	Sewage discharged to land. Johnsonville, Wellington. Faxed notification from Wellington City Council.	Notification logged.	2
8697	21/03/2000 11:15	Unpleasant odour from neighbouring fast food outlet. Newtown, Wellington.	No unpleasant odour detected at time of investigation.	20
8698	22/03/2000 12:50	Red paint is running into the Pauatahanui inlet. Porirua, Wellington.	Source of red paint traced back to waterblasting operations on residential property. Discharge to stormwater stopped. Educational material provided to parties responsible.	2
8699	22/03/2000 13:10	Red paint is running into the Pauatahanui Inlet. Porirua, Wellington.	Source of red paint traced back to waterblasting operations on residential property. Discharge to stormwater stopped. Educational material provided to parties responsible.	2
8701	23/03/2000 12:09	Noxious odour being emitted from building's air conditioning system. Wellington Central.	Investigated by Wellington Regional Council. Referred to Wellington City Council for action, problem appeared to be with internal air conditioning system.	16
8703	24/03/2000 08:48	Large number of dead birds noticed around property. Titahi Bay, Porirua.	Neighbour is poisoning sparrows on recommendations from WRC pest Control. Using a wheat product, as recommended. Affected parties informed.	42

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8718	24/03/2000 11:17	Offensive odour from nearby abattoir, Khandallah, Wellington	No offensive or objectionable odour at time of investigation	14
8710	24/03/2000 14:10	Foul odour from industrial premise. Seaview, Lower Hutt.	Odour confirmed. Suspected industrial premise confirmed as the source, but odour not considered to be offensive or objectionable.	43
8739	24/03/2000 14:30	Unconsented works in Pauatahanui Inlet. Porirua.	Works permitted by Proposed Regional Coastal plan.	35
8713	24/03/2000 16:46	Smell at airport, Strathmore. Wellington.	Complaint logged.	2
8715	25/03/2000 18:00	Offensive, low level odour from abattoir, Khandallah, Wellington.	Complaint logged as low level of odour only.	34
8737	27/03/2000 08:15	Offensive odour from nearby abattoir. Rangoon Heights, Wellington.	No offensive or objectionable odour at time of investigation.	15
8735	27/03/2000 09:00	Offensive odour from nearby abattoir. Khandallah, Wellington.	No offensive or objectionable odour at time of investigation	6
8714	27/03/2000 09:30	Low level, but offensive odour. Strathmore Park, Wellington.	No odour detected during investigation.	1
8717	27/03/2000 10:00	Sewage discharging from manhole into Porirua Stream. Tawa, Wellington.	Approximately 30 - 40L/s of sewage overflowing in Willowbank Park. Wellington City Council contacted to pig line and stop overflow.	25
8738	27/03/2000 14:25	Offensive odour from nearby abattoir. Broadmeadows, Wellington.	Complaint logged.	2
8742	27/03/2000 16:45	Offensive odour from nearby abattoir. Broadmeadows, Wellington.	Complaint logged.	2

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8722	27/03/2000 17:20	Sewage odour. Kowhai Park, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	35
8723	27/03/2000 18:32	Odour from abattoir. Raroa, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	23
8725	27/03/2000 19:32	Unpleasant odour. Vogeltown, Wellington.	Presence of unpleasant odour confirmed. Traced to nearby landfill where a pit had been opened as part of a police investigation.	17
8727	27/03/2000 22:00	Tip odour. Happy Valley, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	31
8752	28/03/2000 08:15	Offensive odour from nearby abattoir. Broadmeadows, Wellington.	Complaint logged.	2
8750	28/03/2000 08:15	Offensive odour from nearby abattoir. Broadmeadows, Wellington.	Complaint logged.	2
8748	28/03/2000 08:15	Offensive odour from nearby abattoir. Newlands, Wellington.	Complaint logged.	2
8728	28/03/2000 08:16	Nauseating sewage odour. Kilbirnie, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	24
8747	28/03/2000 08:30	Sawdust from neighbouring furniture manufacturing company is depositing on cars. Paraparaumu, Wellington.	Sawdust confirmed. Source confirmed. Discussions ongoing with parties responsible for sawdust problem.	75
8720	28/03/2000 09:00	Unpleasant odour from nearby abattoir. Khandallah, Wellington.	Odour detected during investigation. Source confirmed as nearby abattoir. Odour not considered to be offensive or objectionable at time of investigation.	35

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8721	28/03/2000 09:00	Unpleasant odour from nearby abattoir. Broadmeadows, Wellington.	Odour detected during investigation. Source confirmed as nearby abattoir. Odour not considered to be offensive or objectionable at time of investigation.	35
8800	28/03/2000 09:50	Bad sewage smell the previous evening. Kowhai Park, Wellington.	Complaint logged as incident occurred the previous evening.	2
8754	28/03/2000 10:10	Foul or stale smell on golf course. Strathmore Park, Wellington.	Complaint logged due to delay in notification.	20
8746	28/03/2000 15:20	Offensive odour from nearby abattoir. Khandallah, Wellington.	Complaint logged.	5
8744	28/03/2000 16:10	Offensive odour from nearby abattoir. Broadmeadows, Wellington.	Complaint logged.	2
8801	28/03/2000 16:30	Black smoke from new plant built near Spicer Landfill. Porirua.	No smoke at time of investigation. Consents officer to follow up.	30
8730	28/03/2000 17:15	Odour from wastewater treatment plant. Moa Point, Strathmore Park, Wellington.	Notification logged.	1
8732	28/03/2000 17:22	Odour from abattoir. Rangoon Heights, Wellington.	No noxious, dangerous, offensive or objectionable odour at the time of investigation.	44
8733	28/03/2000 18:34	Sewage odour. Happy Valley, Wellington.	Odour had dissipated at the time of notification.	1
8802	29/03/2000 11:00	Strong solvent odour from neighbouring furniture shop. Paraparaumu.	Faint solvent odour detected at time of investigation. Advised that solvents unlikely to be a health risk.	84
8803	29/03/2000 13:07	Offensive odour from neighbouring food premises. Wellington Central.	No odour detected at time of investigation.	2673

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8757	30/03/2000 12:25	Foul odour from industrial premise. Seaview, Lower Hutt.	Some odour detected. Suspected industrial premise confirmed as the source, but odour not considered to be offensive or objectionable.	44
8760	31/03/2000 08:10	Abattoir odour. Khandallah, Wellington.	Objectionable odour confirmed at the notifier's property and traced to the abattoir.	33
8762	31/03/2000 08:10	Abattoir odour. Broadmeadows, Wellington.	No noxious, dangerous, offensive or objectionable odour detected at the time of investigation.	51
8764	31/03/2000 08:20	Abattoir odour. Khandallah, Wellington.	No noxious, dangerous, offensive or objectionable odour detected at the time of investigation.	60
8766	31/03/2000 08:20	Abattoir odour. Khandallah, Wellington.	No noxious, dangerous, offensive or objectionable odour detected at the time of investigation.	80
8768	31/03/2000 08:35	Abattoir odour. Rangoon Heights, Wellington.	No noxious, dangerous, offensive or objectionable odour detected at the time of investigation.	73
8770	31/03/2000 08:35	Abattoir odour. Rangoon Heights, Wellington.	No noxious, dangerous, offensive or objectionable odour detected at the time of investigation.	80
8880	31/03/2000 09:00	Objectionable odour from adjacent plant. Seaview, Lower Hutt.	Objectionable odour confirmed at the time of the investigation. Source confirmed as oil transformer plant.	30
8805	31/03/2000 10:05	Heavy siltation of the Ngauranga Stream. Ngauranga, Wellington.	Quarry and asphalt plants determined as most likely sources. Compliance visits to be undertaken at these sites.	38
8808	31/03/2000 12:00	Spray drift from neighbouring property has killed plants. Timberlea, Upper Hutt.	Complaint logged as incident occurred several weeks previously.	145

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8758	31/03/2000 12:15	Stinking golf course. Strathmore Park, Wellington.	Odour detected during investigation but source not confirmed.	5
8772	31/03/2000 18:22	Abattoir odour. Rangoon Heights, Wellington.	No noxious, dangerous, offensive or objectionable odour detected at the time of notification.	1
8774	31/03/2000 18:22	Dead poisoned possum lying on notifier's driveway where dogs and other animals can get to it. Te Kainga, Wellington.	Possum removed and appropriately disposed of.	66
8776	31/03/2000 18:45	Abattoir odour. Rangoon Heights, Wellington.	No noxious, dangerous, offensive or objectionable odour detected at the time of investigation.	23
8795	31/03/2000 18:52	Dangerous gas levels in nearby house. Houghton Bay, Wellington.	Referred to Wellington City Council Dangerous Goods Officers.	9
8845	31/03/2000 21:42	Bad odour coming from a local rendering plant. Khandallah, Wellington.	Complaint logged. No noxious, dangerous, offensive or objectionable odour detected at the time of investigation.	13
8777	02/04/2000 09:50	Diesel spill on Cobham Drive. Kilbirnie, Wellington.	Presence of hydrocarbons confirmed. Very minor quantity, and therefore impractical to try contain and recover.	27
8781	03/04/2000 08:31	Unpleasant odour from nearby abattoir. Khandallah, Wellington.	Odour detected during investigation. Source confirmed as nearby abattoir. Odour not considered to offensive or objectionable at time of investigation.	30
8782	03/04/2000 09:17	Unpleasant odour from nearby abattoir. Khandallah, Wellington.	Odour detected during investigation. Source confirmed as nearby abattoir. Odour not considered to offensive or objectionable at time of investigation.	13

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8779	03/04/2000 10:00	Unpleasant odour from nearby abattoir. Khandallah, Wellington.	Odour already investigated when complaint received. Complaint logged. Odour detected during investigation. Source confirmed as nearby abattoir. Odour not considered to offensive or objectionable at time of investigation.	34
8872	03/04/2000 10:35	Gas odour coming from a local tip in Porirua.	Complaint referred to the dangerous goods inspector, Porirua City Council.	9
8783	03/04/2000 10:54	Unpleasant odour from nearby abattoir. Khandallah, Wellington.	Odour already investigated when complaint received. Complaint logged. Odour detected during investigation. Source confirmed as nearby abattoir. Odour not considered to offensive or objectionable at time of investigation.	1
8847	03/04/2000 11:15	Washings from waterblasting of pylons entering stormwater system. Grenada North, Wellington.	Discharge ceased at request of Wellington Regional Council Officer.	40
8882	03/04/2000 12:00	Objectionable odour from adjacent plant. Seaview, Lower Hutt.	Objectionable odour confirmed at the time of the investigation. Source confirmed as oil transformer plant.	48
8814	03/04/2000 12:26	Unpleasant odour from nearby abattoir, Khandallah, Wellington	Complaint logged but not investigated	2
8869	03/04/2000 12:28	Odour coming from a local abattoir. Odour smells like dog poo. Broadmeadows, Wellington.	Complaint details referred to Consents Management.	2
8816	03/04/2000 12:28	Unpleasant odour from nearby abattoir, Khandallah, Wellington	Complaint logged but not investigated	2
8812	03/04/2000 13:45	Unpleasant odour from nearby abattoir, Khandallah, Wellington	Complaint logged but not investigated	2

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8897	03/04/2000 14:06	Sewage discharge notification. Sunshine Bay, Hutt City.	Sewage discharge notification.	2
8848	03/04/2000 15:10	Unpleasant odour from nearby fish processing factory. Seaview, Lower Hutt.	No offensive or objectionable odour at time of investigation.	41
8810	03/04/2000 15:32	Unpleasant odour from nearby abattoir, Khandallah, Wellington	Complaint logged but not investigated	2
8830	03/04/2000 16:07	Offensive tobacco odour. Petone, Lower Hutt.	Complaint received and investigated by HCC. Strong odour confirmed by HCC. Source of odour confirmed as steam drier of nearby tobacco factory. Complaint passed to WRC by HCC and logged.	3
8818	03/04/2000 16:38	Unpleasant odour from nearby abattoir, Broadmeadows, Wellington	Complaint logged but not investigated	2
8867	03/04/2000 16:39	Bad abattoir odour coming into the complainants home from outside, Khandallah.	No offensive, objectionable dangerous or noxious odours detected at the time of investigation	49
8866	03/04/2000 16:43	Offensive odour coming from a nearby abattoir, Broadmeadows.	Odour not offensive, objectionable, dangerous or noxious.	17
8868	03/04/2000 16:43	Abattoir odour. Khandallah, Wellington.	No offensive or objectionable odour detected at the time of investigation.	59
8870	03/04/2000 17:46	Youths disposing of oil from a car sump into a roadside drain, Newtown.	Source of oil traced to individual employees who worked for a local pizza outlet. Youths had left approximately 1 litre of oil in the roadside curb. WCC cityworks notified. Employer asked to inform employees not to undertake similar practices in future. Pamphlets on stormwater discharges given to the on duty manager to distribute.	85

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8871	03/04/2000 20:00	Odour coming from a local abattoir,. Khandallah, Wellington.	Complainant asked that the complaint be logged.	11
8873	04/04/2000 08:20	Complainant concerned that their health is being affected by a discharge which comes from a wool testing station in Kilbirnie, Wellington.	Complaint details emailed to Toni Mole (Health Officer) Wellington City Council.	46
8788	04/04/2000 08:30	Diesel spill adjacent to Thorndon Quay container terminal. Wellington Central.	Diesel traced to small spill in the port, which had found its way into the harbour via the stormwater system. Diesel had been soaked up using sawdust and appropriately disposed of. Harbours Department placed an absorbent pad to catch any further discharge from the stormwater drain.	43
8877	04/04/2000 15:10	Objectionable fish odour coming from a neighbouring fish processing plant, Seaview, Lower Hutt.	No objectionable offensive odour detected at the time of investigation.	32
8854	05/04/2000 10:05	Steam blasting from car valet company is causing diesel/kerosene/car washings to deposit on nearby cars and property. Wellington Central.	Cleaner not being operated at time of investigation. Valet service spoken to.	34
8855	06/04/2000 10:00	Steam train at Paekakariki has no sewage holding tanks.	Under Investigation	
8856	06/04/2000 12:50	Unpleasant odour from nearby fish processing factory. Seaview, Lower Hutt.	No offensive or objectionable odour noted at time of investigation.	35
8878	06/04/2000 21:40	Offensive odour coming from a local animal vaccine centre, Upper Hutt.	Complaint logged.	5
8857	07/04/2000 09:34	Stream running through property is silty and discoloured. Pauatahanui.	Under Investigation	30

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8858	07/04/2000 13:40	Silt ponds at subdivision have burst. Whitby, Porirua.	Discharge of silt observed. Heavy silt run-of from area. Samples taken.	25
8860	07/04/2000 14:10	Plastic being dumped in stream behind BP Station. Tawa.	Under Investigation	3980
8859	07/04/2000 14:10	Stream behind Makara Community Centre needs to be cleaned out. Makara, Wellington.	Under Investigation	
8850	09/04/2000 12:52	Foul odour from municipal sewage treatment plant. Seatoun, Wellington.	No odour detected during investigation. Alleged Municipal Treatment Plant unlikely to be source of the odour.	35
8862	10/04/2000 07:29	Offensive and objectionable smoke and odour being discharged from a nearby waste incinerator. Miramar, Wellington.	Smoke observed during the investigation. Medical Waste Incinerator confirmed as the source. Under investigation.	21
8892	10/04/2000 09:00	Check of methods to minimise discharge of silty water to stream from quarry, Judgeford.	All streams in area extremely silty due to heavy rain. Some improvement in site operations.	150
8896	10/04/2000 14:00	Sewage discharge. Evans bay, Wellington.	Sewage discharge notification.	2
8883	11/04/2000 08:58	Diesel entering harbour from stormwater drain. Miramar, Wellington.	This is an on-going issue related to contaminated site upstream. Diesel discharge light. No boom deployed.	30
8884	11/04/2000 09:00	Car valet operations causing particulate and grease deposition on vehicles. Wellington Central.	No deposition occurring at time of investigation. Surveillance to continue.	45
8853	11/04/2000 12:24	Offensive and objectionable smoke being discharged from a nearby waste incinerator, Miramar, Wellington	Discharge not offensive or objectionable at time of investigation.	10

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8885	11/04/2000 14:30	Sewage odour, Ngaio, Wellington.	Referred back to Wellington City Council for action.	49
8886	11/04/2000 15:00	Stream on property is discoloured with silt. Pauatahanui, Porirua.	Source of discolouration confirmed as Wharfes Quarry.	75
8947	11/04/2000 17:20	White powder on notifier's vehicle. Wellington Central.	Under investigation.	40
8887	11/04/2000 20:20	Unpleasant odour from nearby landfill. Island Bay, Wellington.	Offensive and objectionable odour confirmed at another property in the area. Referred to Consents Management Department for action.	24
8861	11/04/2000 20:20	Unpleasant odour from nearby landfill. Island Bay, Wellington.	No offensive or objectionable odour detected at Complainant's property.	20
8888	11/04/2000 20:25	Unpleasant odour from nearby landfill. Happy Valley, Wellington.	Objectionable and offensive odour confirmed at complainants property. Referred to Consents Management Department for further action.	19
8889	11/04/2000 20:27	Unpleasant odour from nearby landfill. Happy Valley, Wellington.	Objectionable and offensive odour confirmed at another property this evening. Passed to Consents Management Department for further action.	17
8890	11/04/2000 20:27	Unpleasant odour from nearby landfill. Island Bay, Wellington.	Offensive and objectionable odour confirmed at another address this evening. Referred to Consents Management Department for further action.	17
8891	11/04/2000 21:00	Unpleasant sewage odour. Island Bay, Wellington.	No offensive or objectionable odour detected at time of investigation.	59
8893	11/04/2000 21:53	Unpleasant odour from nearby landfill. Happy Valley, Wellington.	Under Investigation	2

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8944	12/04/2000 16:10	Odour like burnt metal, Lyall Bay Wellington.	Complaint logged.	2
8946	12/04/2000 16:25	Kings Wharf covered with white substance being washed into harbour by workers after ship left.	Under Investigation	5
8948	13/04/2000 10:00	Eye irritation and white deposit on cars, Wellington Railway Station.	Under Investigation Same incident as 12/04/00 at 1625.	10
8949	13/04/2000 11:45	Hydrogen peroxide spill. Railway Yards, Wellington.	No discharge observed.	15
8945	13/04/2000 12:40	Odour, Lyall Bay, Wellington.	Slight odour detected during investigation. No offensive or objectionable odour noted.	20
8865	14/04/2000 10:58	Offensive smoke odour from Commercial Seafood Premises. Central City, Wellington	Some smoke odour detected during investigation, not considered to be offensive or objectionable at time of investigation.	24
8864	14/04/2000 14:20	Sewage smell on Miramar Golf Course, Strathmore. Wellington.	Complaint logged not investigated due to delay in receiving complaint.	5
8894	14/04/2000 20:53	Unpleasant sewage odour. Island bay, Wellington.	Light sewage odour detected. Source most likely Island Bay pumping station.	24
8895	14/04/2000 21:07	Unpleasant odour from nearby landfill. Happy Valley, Wellington.	No offensive or objectionable odour detected at time of investigation.	18
8928	17/04/2000 08:08	Rotten meat odour. Rangoon Heights, Wellington.	Under investigation.	22
8899	19/04/2000 09:25	Sewage discharging into stream. Brooklyn, Wellington.	Complaint details passed to Wellington City Council for action.	35

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8898	19/04/2000 09:30	Thick black smoke from nearby chimney. Central Wellington.	Under investigation.	25
8874	19/04/2000 10:52	Asphalt from commercial site falling into Hutt River Estuary. Petone, Lower Hutt.	Company responsible was asked to remove the asphalt, and to ensure that it does not reoccur.	153
8902	19/04/2000 19:35	Unpleasant landfill/sewage odour. Happy Valley, Wellington.	No odour detected at time of investigation.	35
8907	20/04/2000 10:00	Odour from nearby bakeries/restaurants. Ghuznee Street, Wellington Central.	No odour detected at time of investigation. Notifier unable to identify source of odour.	55
8904	20/04/2000 10:10	Public Health request to identify algae bloom in lake. Otaki.	Under investigation.	200
8912	20/04/2000 11:20	Silty discharge from subdivision into unnamed stream. Haywards, Lower Hutt.	Under investigation.	40
8913	20/04/2000 12:35	Derelict car 300m south of Silverstream Bridge. Lower Hutt.	Passed to Hutt City Council for action.	
8915	20/04/2000 14:00	Stream on property is discoloured with silt. Pauatahanui, Porirua.	Discolouration traced to upstream quarry.	25
8921	21/04/2000 19:47	Landfill odour. Brooklyn, Wellington.	Landfill odour was not noxious, dangerous, offensive or objectionable at the time of investigation.	72
8918	21/04/2000 20:22	Odour from restaurant vents between Tory and Allen Streets. Wellington Central.	Strong fatty odour detected in second storey carpark. Investigation continuing.	78
8922	22/04/2000 11:39	Two diggers working in Horokiri Stream are causing siltation. Pauatahanui, Porirua.	The stream works were permitted by a resource consent, which was being complied with.	36

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
8900	26/04/2000 09:26	Unpleasant odour. Happy Valley, Wellington.	The odour was not present at the time of notification. The notifier was asked to immediately call again if the problem odour is detected.	3
8931	26/04/2000 10:30	Non-clean fill buried in notifier's backyard. Stokes Valley, Wellington.	Under investigation.	
8930	26/04/2000 12:27	Smoking chimney at next-door property. Khandallah, Wellington.	The complaint related to a domestic fire, so passed to Wellington City Council for action.	18
8933	26/04/2000 16:40	Unknown person observed riding a horse on the mudflats at Pauatahanui Inlet earlier this day. Pauatahanui, Porirua.	Notification logged. Received too late to investigate.	5
8934	26/04/2000 16:45	Alleged non-permitted alteration of a wetland. Te Horo, Kapiti.	Under investigation.	
8940	26/04/2000 18:53	Overturned truck and trailer leaking diesel into stream. Waterfall Road, Paraparaumu	No diesel detected in stream. Truck to be removed from road during the next day	57
8935	27/04/2000 08:09	Effluent from piggery discharging to water. Piggery has no resource consents.	Under Investigation	21
8937	27/04/2000 15:48	Unpleasant odour from nearby fish processing operation. Possibly also discharging wastewater to stormwater system. Lyall Bay, Wellington.	No unpleasant odour at time of investigation. No issues with discharges to stormwater noted.	47
8941	27/04/2000 16:00	Gravel being removed from Waikanae River.	Removal of 350m3 of gravel permitted under resource consent. Contractors using excellent working methods.	85
8938	28/04/2000 13:30	Cleanfill operations on South Makara Road possibly need a resource consent from Wellington Regional Council. Makara, Wellington.	No consents required from Wellington Regional Council. Wellington City Council following up as this activity does require consent from them.	30

Complaint Number	Date Time	Complaint Details	Summary	First Response (mins)
5473	30/04/2000 14:00	Petrol fumes coming from box culvert over a stream. Maori Bank, Upper Hutt.	Joint investigation with Upper Hutt City Council Hydrocarbons traced to a group of houses further up the catchment. Stormwater leaflets placed in each letter box. Manhole lids lifted to vent the fumes.	40
8936	30/04/2000 14:55	Plastic being burnt in back yard incinerator. Te Aro, Wellington.	Domestic burning incident passed to Wellington City Council for action.	5