

Feedback from discharge survey

- Comprehensive – read full report
- Good balance of opinion
- High level feedback to community to feature in invitation to allocation
- Full report available online

What next?

- What would you like to see?
- Need to show line of sight to community voice
- Rinse and repeat for allocation?

Allocation engagement

Consider

- Impact of information
- Methods
- Messages

Impact of information

- Put yourselves in their shoes
- Remember community values (not just yours)

Messages

- What would resonate with you?
- How can we balance loss with opportunity?

Methods

- Invitation to participate
- Timeframes for changes?
- Sequencing
- Opportunities

Suggested process

- 3 stage rollout
 1. Info out – general, targeted and local (letter + invitation)
 2. Opportunity to hear committee preference detail (face 2 face)
 3. More considered spectrum of options with opportunity to influence (online)

How should we do this?

- Process – check
- Methods
- Messages
- Roles and responsibilities