

# Confirmed Public minutes of the Transport Committee meeting on Thursday 28 November 2024

Taumata Kōrero – Council Chamber – Greater Wellington Regional Council  
100 Cuba Street, Te Aro, Wellington, at 9.32am

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## Members Present

Councillor Nash (Chair)  
Councillor Woolf (Deputy Chair)  
Councillor Bassett  
Councillor Connelly  
Councillor Duthie  
Councillor Gaylor  
Councillor Kirk-Burnnand  
Councillor Laban  
Councillor Lee (from 9.34am)  
Councillor Ponter (until 12.12pm)  
Councillor Ropata (from 9.59am)  
Councillor Saw  
Councillor Staples  
Andrew Lensen (until 12.08pm and from 12.10pm)

Councillors Gaylor and Ropata participated at this meeting remotely via Microsoft Teams and counted for the purpose of quorum in accordance with clause 25A of Schedule 7 to the Local Government Act 2002.

## Karakia timatanga

The Committee Chair opened the meeting with a karakia timatanga.

## Public Business

### 1 Apologies

Moved: Cr Staples / Cr Saw

That the Committee accepts the apology for lateness from Councillors Lee and Ropata.

The motion was **carried**.

Councillor Lee arrived at 9.34am during the above item.

## **2 Declarations of conflicts of interest**

There were no declarations of conflicts of interest.

## **3 Public participation**

There was no public participation.

## **4 Confirmation of the Public minutes of the Transport Committee meeting on 24 October 2024 – Report 24.576**

Moved: Cr Laban / Cr Duthie

That the Committee confirms the Public minutes of the Transport Committee meeting on 24 October 2024 – Report 24.576.

The motion was **carried**.

## **5 Public Transport Operator Update - Tranzurban – Report 24.613 [For Information]**

Renee Snelgrove, Director of Legal and HR, Tranzurban, and Lisa Rossiter, Senior Manager Commercial Partnerships, spoke to the report.

**Noted:** The Committee requested officers develop a metric for tracking bus loading and capacity by route.

## **6 Update on the Progress of Action Items from Previous Transport Committee Meetings – November 2024 – Report 24.591 [For Information]**

Samantha Gain, Group Manager Metlink, spoke to the report. The document Unplanned bus replacements – October was tabled.

Councillor Ropata joined the meeting remotely at 9.59am at the start of the above item.

**Noted:** The Committee requested that officers investigate the safety concerns raised by Maymorn station users around the temporary Bus Replace Trains stop that requires users to cross State Highway 2.

**Noted:** The Committee requested that that officers expedite a decision on charging arrangements for Wairarapa commuters travelling on a bus replacement.

**Noted:** The Committee requested that officers update the Unplanned bus replacements document to include which operators have Snapper and bike racks.

## **7 Managing Safety on Board Metlink Public Transport Services – Report 24.610 [For Information]**

Paul Tawharu, Senior Manager Operations, David Boyd, Manager Customer Experience and Emmett McElhatton, Manager Policy, spoke to the report.

**Noted:** The Committee requested that officers investigate actions that can be taken to prevent hate speech on the public transport network.

**Noted:** The Committee requested that officers work with operators to get data on recorded near misses.

**Noted:** The Committee requested that officers investigate cashbox theft, and any patterns associated with the thefts.

**Noted:** The Committee requested that officers provide advice on how Metlink manages safety at railway stations.

The meeting adjourned at 10.46am and resumed at 11.05am

#### **8 Metlink Asset Management Plan 2024 – Report 24.609** [For Information]

Fiona Abbott, Senior Manager Assets and Infrastructure, spoke to the report.

**Noted:** The Committee requested more information about Greater Wellington's asset management policy, and whether there is a summary available of all critical assets and their condition.

#### **9 2024 Accessibility Action Plan - Overview – Report 24.606** [For Information]

David Boyd, Manager Customer Experience and Leigh-Ann Harris, Community Engagement Advisor, spoke to the report.

#### **10 Emerging Trends in Transport – Report 24.604** [For Information]

Tim Shackelton, Senior Manager Strategy and Investments, Andy Ford, Manager Wellington Transport Analytics Unit and Tobie Pretorius, Tonkin and Taylor, spoke to the report.

**Noted:** The Committee requested that officers look into updating the data in the Metlink app to include the whole of life cost of owning and using a vehicle in a side by side comparison with the cost of travelling by public transport.

Andrew Lensen left at 12.08pm and returned at 12.10pm during the above item.

#### **11 Public Transport Advisory Group Meeting – 7 November 2024 – Report 24.603** [For Information]

Andrew Lensen, Chair, Public Transport Advisory Group and David Boyd, Manager Customer Experience, spoke to the report.

Councillor Ponter left at 12.12pm during the above item and did not return.

#### **12 Delivery of the Wellington Regional Public Transport Plan – Update – Report 24.605** [For Information]

Samantha Gain, Group Manager Metlink, spoke to the report.

**13 Public Transport Performance Update – October 2024 – Report 24.602** [For Information]

Paul Tawharu, Senior Manager Operations and Matthew Chote, Principal Account Manager Rail and Ferry, spoke to the report.

**Noted:** The Committee requested that officers investigate including reliability and punctuality data for planned bus replace trains services in future reporting.

**Karakia whakamutunga**

The Committee Chair closed the meeting with a karakia whakamutunga.

The meeting closed a 12.31pm.



Councillor T Nash

**Chair**

Date: 18/2/25