

By email

18 March 2025

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Tēnā Koe Peter

I write to draw to your attention the almost daily issues with the Wairarapa trains. Metlink/Greater Wellington staff and councillors are now receiving daily communications about cancelled, delayed and bus replaced services. A root cause for the delays and cancellations appears to be Transdev staffing levels.

This is causing significant impact for Wairarapa rail commuters. Many Wairarapa commuters have few other reasonable options for travel into the Hutt Valley and Wellington. This issue is made worse by the fact that commuters expected that following the significant block of line over the December-February period the line would be returned to regular service.

Can you please advise the measures that Transdev are taking to resolve these issues and remove the now regular cancellations, delays and bus replacements. Can you also advise when we can expect these issues to be resolved and whether you foresee any similar instances in the future.

Ngā mihi



Daran Ponter
Heamana |Chair