

6 March 2025

File Ref: OIAPR-1274023063-36298

By email: [REDACTED]

Tēnā koe [REDACTED]

Request for information 2025-067

I refer to your request for information dated 3 March 2025, which was received by Greater Wellington Regional Council (Greater Wellington) on 3 March 2025. You have requested the following:

How many privacy act requests have you had each year, over the last five years?

How much time do these requests take, on average?

How many staff members deal with these requests, and are any of them solely employed in this work?

Are you fully resourced to deal with these requests? If not, what is the shortfall?

If you are not fully resourced, have you requested funds for additional staffing?

Greater Wellington's response

Our responses to each of your questions are stated below:

1 How many privacy act requests have you had each year, over the last five years?

2019 – one

2020 – sixteen

2021 – six

2022 – six

2023 – seven

2024 – eight

2025 (to date) – two.

2 How much time do these requests take on average?

The time taken to process and respond to each request is not documented. It is, therefore, necessary to refuse this element of your request under section 17(g) of the Local Government Official Information and Meetings Act 1987 as the information requested is not held by Greater Wellington, and there are no grounds for believing that the information is either held by another local authority, or department or Minister of the Crown or organisation; or connected more closely with the functions of another local authority, or department or Minister of the Crown or organisation.

The time taken may vary considerably, due to the amount of information identified as being in scope of a request as a result of a records search and review of the information found through that search.

3 How many staff members deal with these requests, and are any of them solely employed in this work?

A range of employees is typically involved in responding to a Privacy Act request – a privacy officer manages the request, the business function searches for the requested personal information, reviews the information and drafts the response, the relevant group manager reviews the draft response, and the privacy officer approves and signs out the response.

No employee is employed solely to deal with Privacy Act requests.

4 Are you fully resourced to deal with these requests? If not, what is the shortfall?

Yes.

5 If you are not fully resourced, have you requested funds for additional staffing?

Not applicable.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'Luke Troy', with a long horizontal flourish extending to the right.

Luke Troy

Kaiwhakahaere Matua Rautaki | Group Manager Strategy

Proactive Release