

9 May 2025

File Ref: OIAPR-1274023063-38748

By email: [REDACTED]

Tēnā koe [REDACTED]

Request for information 2025-139

I refer to your request for information dated Tuesday, 29 April 2025, which was received by Greater Wellington Regional Council (Greater Wellington) on Tuesday, 29 April 2025. You have requested the following:

"I have noticed a few diesel buses running on route 2 recently. I wondered if this was intentional/desirable by the operator. If not, do you have reporting available to determine when diesels are running on this route, and take action when diesels are used instead of EVs? I thought this route was meant to be 100% EVs."

I have access to the public data API for Metlink and have been pulling data from it for my own research/interest. I have attached a report showing trips running diesels since the beginning of the year (disclaimer: it might not be complete). I see 266 trips since the beginning of the year that have been diesels on route 2, of a total of 11,971 observed trips (about 2%)."

Greater Wellington's response follows:

Is Route 2 currently supposed to be an electric large vehicle (ELV) only route?

Yes, barring exception where a ELV bus breaks down and a diesel bus is required to finish the route, route 2 is intended to be a ELV only bus route.

Is it intentional by the operator to be running Diesel buses on route 2

We reached out to our operator of route 2 Kinetic who advised that during the recent summer months, they encountered significant challenges with the onboard temperature management of their electric large vehicle fleet. It was discovered that several of the older model ELVs were struggling to maintain adequate cooling, which posed safety concerns and made them unsuitable for service. To address this issue and ensure continuity in operations while maintenance was undertaken, necessary steps were taken to replace the affected ELVs with

alternative buses that were available at the time. This proactive approach was essential in preventing any potential service disruptions for our passengers.

The older ELVs have since been serviced, and the air conditioning systems are now functioning effectively. Additionally, the performance of our newer ELVs has met our expectations, contributing positively to the fleet's operation.

It has been reiterated to the operator that route 2 is intended to be ELV only and that where viable buses on route 2 being replaced for maintenance should be replaced as like with other ELV buses before resorting to diesel buses.

Does Metlink have reporting available to determine when diesels are running on this route?

Metlink has access to reporting software showing actual trips by the vehicle type. For the period 1 January 2025 to 30 April 2025 there were 27,049 trips undertaken in ELV buses compared to 646 trips in diesel buses.

Metlink also has access to reporting software that shows the distance travelled on each route by vehicle type. For the period 1 January 2025 to 30 April 2025, diesel buses had travelled 10,529 km along route 2 in comparison to the 441349.3 km driven by ELV buses.

Please refer to **attachment 1** for copies of both reports, LV and MV refer to Diesel Busses. Please note that both reports also include a number of “unknown” bus type trips. This occurs when the system fails to register the vehicle type used during a trip. For the purposes of the statistics given above, these “unknown bus type trips” have been excluded from calculations.

What action (if any) do Metlink take when diesel buses are used on route 2?

As the route's timetable permits only the usage of ELV buses, usage of other vehicle types is monitored as a part of the Nominated Performance Indicators (NPI) for the operator. The NPI's do allow for a level of tolerance to accommodate for events wherein other vehicle types are required, for example bus maintenance.

Provided an operator meets their monthly and half-yearly thresholds as set out in their NPI's there is no penalties applied. If a threshold is not met, then fiduciary penalties may be applied to the operator. Financial information on the penalties is considered commercially sensitive and a request for this information may be refused on the grounds that it would be likely unreasonably to prejudice the commercial position of the party who is the subject of the information.

The threshold is 97% monthly usage of the correct bus type, and 98% yearly. The operator for route 2 is currently within the acceptable thresholds for Diesel usage on this route.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink

Trips run on route 2 for period 1 Jan 2025 to 30 April 2025 by vehicle type and date				
Date	Vehicle Size Compliant Trip	Vehicle Size Noncompliant Trip		
	ELV	LV	MV	Unknown
01-Jan-2025	177			
02-Jan-2025	177			
03-Jan-2025	168	19		
04-Jan-2025	180	7		
05-Jan-2025	173	4		
06-Jan-2025	228	28		2
07-Jan-2025	247	10		1
08-Jan-2025	251	7		
09-Jan-2025	249	9		
10-Jan-2025	248	10		
11-Jan-2025	187			
12-Jan-2025	177			
13-Jan-2025	258			
14-Jan-2025	256	2		
15-Jan-2025	249	9		
16-Jan-2025	253	5		
17-Jan-2025	254	4		
18-Jan-2025	186	1		
19-Jan-2025	177			
20-Jan-2025	177			
21-Jan-2025	254	4		
22-Jan-2025	252	6		
23-Jan-2025	256	2		
24-Jan-2025	250	4	4	
25-Jan-2025	181	6		
26-Jan-2025	177			
27-Jan-2025	253	5		
28-Jan-2025	252	6		
29-Jan-2025	243	15		
30-Jan-2025	249	9		
31-Jan-2025	258			
01-Feb-2025	174	13		
02-Feb-2025	177			
03-Feb-2025	258			
04-Feb-2025	254	4		
05-Feb-2025	257	1		

06-Feb-2025	177
07-Feb-2025	258
08-Feb-2025	187
09-Feb-2025	177
10-Feb-2025	253
11-Feb-2025	251
12-Feb-2025	256
13-Feb-2025	250
14-Feb-2025	257
15-Feb-2025	187
16-Feb-2025	170
17-Feb-2025	249
18-Feb-2025	253
19-Feb-2025	241
20-Feb-2025	256
21-Feb-2025	254
22-Feb-2025	187
23-Feb-2025	176
24-Feb-2025	255
25-Feb-2025	250
26-Feb-2025	253
27-Feb-2025	256
28-Feb-2025	250
01-Mar-2025	180
02-Mar-2025	158
03-Mar-2025	254
04-Mar-2025	255
05-Mar-2025	254
06-Mar-2025	242
07-Mar-2025	252
08-Mar-2025	180
09-Mar-2025	177
10-Mar-2025	255
11-Mar-2025	251
12-Mar-2025	258
13-Mar-2025	254
14-Mar-2025	249
15-Mar-2025	187
16-Mar-2025	171
17-Mar-2025	251
18-Mar-2025	220
19-Mar-2025	253
20-Mar-2025	258
21-Mar-2025	250
22-Mar-2025	179
23-Mar-2025	177
24-Mar-2025	253
25-Mar-2025	244
26-Mar-2025	248
27-Mar-2025	245

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28-Mar-2025	256	2		
29-Mar-2025	173	14		
30-Mar-2025	175	2		
31-Mar-2025	252	6		
01-Apr-2025	256	2		
02-Apr-2025	254	4		
03-Apr-2025	257	1		
04-Apr-2025	254	4		
05-Apr-2025	175	12		
06-Apr-2025	177			
07-Apr-2025	256	2		
08-Apr-2025	257	1		
09-Apr-2025	256	2		
10-Apr-2025	257	1		
11-Apr-2025	252	6		
12-Apr-2025	168	18		
13-Apr-2025	177			
14-Apr-2025	247	11		
15-Apr-2025	251	7		
16-Apr-2025	241	17		
17-Apr-2025	252		4	2
18-Apr-2025	177			
19-Apr-2025	181	6		
20-Apr-2025	177			
21-Apr-2025	171	6		
22-Apr-2025	256	1		1
23-Apr-2025	258			
24-Apr-2025	254	4		
25-Apr-2025	177			
26-Apr-2025	187			
27-Apr-2025	153			28
28-Apr-2025	249	6		2
29-Apr-2025	246	9		1
30-Apr-2025	245	12		1
Total	27,049	638	8	41

Distance travelled in km on route 2, for the period 1 Jan 2025 to 30 April 2025 by Fleet number and Vehicle type					
Vehicle Number	ELV	LV	MV	Unknown	Total
1471		164.948			164.948
1472		381.514			381.514
1474		183.946			183.946
1475		75.717			75.717
1480		17.531			17.531
2158		130.258			130.258
2159		170.003			170.003
2160		84.700			84.700
2161		375.793			375.793
2162		17.531			17.531
2163		130.258			130.258
2164		184.888			184.888
2165		34.690			34.690
2166		131.866			131.866
2167		187.162			187.162
2168		31.243			31.243
2201		127.797			127.797
2202		267.551			267.551
2203		207.583			207.583
2204		211.030			211.030
2205		395.368			395.368
2206		298.422			298.422
2207		131.866			131.866
2208		167.069			167.069
2209		102.834			102.834
2210		17.159			17.159
2211		264.104			264.104
2212		129.777			129.777
2213		135.313			135.313
2214		182.479			182.479
2215		102.462			102.462
2216		72.501			72.501
2217		34.690			34.690
2218		100.623			100.623
2219		58.558			58.558
2220		138.203			138.203
2221		120.365			120.365
2222		116.546			116.546
2223		119.621			119.621
2439		214.523			214.523
2444		52.221			52.221
2445		99.015			99.015
2446		24.119			24.119
2447		110.407			110.407
2448		305.226			305.226

2449		193.436	193.436
2450		160.463	160.463
2451		17.531	17.531
2453		243.881	243.881
2454		144.630	144.630
2455		17.159	17.159
2456		58.558	58.558
2457		97.176	97.176
2459		17.159	17.159
2460		124.350	124.350
2467		110.638	110.638
2468		126.099	126.099
2469		149.628	149.628
2470		50.382	50.382
2471		17.531	17.531
2472		23.727	23.727
2474		58.558	58.558
2475		116.174	116.174
2476		58.417	58.417
2477		92.876	92.876
2478		55.111	55.111
2479		83.092	83.092
2480		34.690	34.690
2482		135.313	135.313
2483		121.601	121.601
2484		17.531	17.531
2485		130.630	130.630
2486		81.625	81.625
2487		23.727	23.727
2488		67.541	67.541
2495		187.534	187.534
2496		69.380	69.380
2607		17.159	17.159
2609		67.400	67.400
2611		155.734	155.734
4191		69.380	69.380
4197		58.558	58.558
5701	9,500.607		9,500.607
5702	8,618.250		8,618.250
5703	9,076.245		9,076.245
5704	5,015.887		5,015.887
5705	9,321.701		9,321.701
5706	6,841.659		6,841.659
5707	3,944.536		3,944.536
5708	10,587.296		10,587.296
5709	10,241.611		10,241.611
5710	10,625.173		10,625.173
5711	8,136.093		8,136.093
5712	8,740.600		8,740.600
5713	7,442.834		7,442.834

5714	9,411.351		9,411.351
5715	8,816.281		8,816.281
5716	7,693.774		7,693.774
5717	8,358.986		8,358.986
5718	9,679.743		9,679.743
5719	5,814.166		5,814.166
5720	8,858.320		8,858.320
5721	8,527.671		8,527.671
5722	9,786.522		9,786.522
5723	6,723.696		6,723.696
5724	10,894.424		10,894.424
5725	9,305.968		9,305.968
5726	9,024.304		9,024.304
5727	9,739.414		9,739.414
5728	8,781.511		8,781.511
5729	9,000.065		9,000.065
5730	9,494.785		9,494.785
5731	9,969.728		9,969.728
5732	10,026.812		10,026.812
5733	7,622.612		7,622.612
5734	7,628.021		7,628.021
5735	9,136.292		9,136.292
5736	8,603.727		8,603.727
5737	9,547.206		9,547.206
5738	9,999.170		9,999.170
5739	7,040.202		7,040.202
5740	8,843.409		8,843.409
5741	7,278.375		7,278.375
5742	9,656.166		9,656.166
5743	8,081.611		8,081.611
5744	7,465.488		7,465.488
5745	8,985.304		8,985.304
5746	7,230.721		7,230.721
5747	9,866.022		9,866.022
5748	8,053.819		8,053.819
5749	9,528.659		9,528.659
5750	9,182.397		9,182.397
5751	7,419.788		7,419.788
5831		344.518	344.518
5839		55.178	55.178
5842		265.571	265.571
5855	52.221		52.221
5856	112.727		112.727
5857	266.807		266.807
5858	130.918		130.918
5859	149.166		149.166
5861	15.551		15.551
5862	199.779		199.779
5863	100.623		100.623
5864	313.743	95.337	409.080

5865	99.015				99.015
5866	237.403			149.397	386.800
5867	88.193			218.636	306.829
5869	372.716				372.716
5870	41.399				41.399
Unknown				17.159	17.159
Total	441,349.263	10,401.188	127.938	480.529	452,358.918

Proactive Release